

BEFORE YOU PICK UP THE PHONE: READ THIS FIRST

Scammers often target seniors with fake phone calls. Use this guide to stay safe.



Don't Trust Urgent Stories

If someone says your grandchild is in trouble or you're in legal danger, hang up.



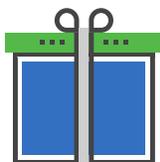
Never Share Personal Information

Real companies won't ask for your Social Security, Medicare, or bank numbers on a call you didn't expect.



Watch for Fake Caller ID

Scammers can make any number show up. Just because it says "IRS" or "Police" doesn't mean it's real.



Beware Prize Offers

If someone says you've won a prize, but you need to pay something first, it's a scam.

Simple Ways to Protect Yourself

- Let unknown calls go to voicemail. Scammers rarely leave a message, but real callers will.
- Talk to a family member before sending money or buying gift cards in response to a phone request.
- Use a call blocker or ask your phone provider about scam protection tools.

Print This and Keep It Handy
Put it on your refrigerator or bulletin board
to remind yourself and your loved ones.